

The warranty applies to professional LED lamps (in the following referred to as "Products"), which the purchaser purchased from Double Lux Lighting UK B.V., Nijverheidsweg 2, 9902 AE Appingedam (in the following referred to as "Double Lux"), if Double Lux and the purchaser included this provision in the contract. The provisions of the General Terms and Conditions of Sale of Double Lux (Kamer van Koophandel, Groningen number 60381698) apply to this warranty as long as nothing in the following implies otherwise.

## A. Validity period of the warranty

Double Lux grants the purchaser the following warranty validity periods for the listed Products. The validity period of the warranty begins from the date of the invoice.

Warranty for LED lamps	Time period
Service life of the LED lamps $\geq$ 60.000 hours:	5 years
Service life of the LED lamps 40.000 to 60.000 hours:	3 years
Service life of the LED lamps 25.000 to 40.000 hours:	2 years
Service life of the LED lamps $\leq$ 25.000 hours:	1 year

Table 1: Validity period of the warranty for professional LED lamps

## B. Conditions

- The assertion of warranty rights implies that the Products have not exceeded an illumination duration of more than 3,000 hours within one year. The Products furthermore may not have been turned on and off quickly more than 20,000 times in total.
- It is furthermore necessary that the Product has been installed correctly and only used in accordance with the manufacturer's instructions. In particular, the Products need to be used in an open lamp with a gap of at least 10 mm to the body of the Product, the ambient temperature may not fall under  $-20^{\circ}\text{C}$  and may not exceed  $+30^{\circ}\text{C}$  (except in the case of LED High Bay lights and LED streetlights:  $-40^{\circ}\text{C}$  to  $+55^{\circ}\text{C}$ ).  
The relative humidity may not exceed 80%. The electronics which drive the Products are not allowed to be subject to power fluctuations which fall below or exceed 230 Volts by 10%. The Products did not become defective as the result of an accident, neglect, misuse or natural disaster.

- The warranty becomes null and void if the Product is altered or repaired by persons who are not qualified to do so.  
The purchaser is to keep an operating log and must make this available in order for it to be checked. Representatives of Double Lux must be afforded the opportunity to examine the defective Products within the required period of time and to the required extent.
- The Product will be bought directly by Double Lux or by an authorised Double Lux distributor/retailer. This guarantee on these Products is limited to Europe, North Asia (north of the 35th parallel) and North America. The sales receipt is to be made available for inspection by Double Lux.
- Double Lux is to be notified in writing of the assertion of warranty rights within 30 days of the defect having appeared. The notification is to include a detailed description of the defect, the number of illumination hours and switching cycles, as well as indicating the date of the invoice and the date on which the LED lamp was installed. Should the aforementioned not be adhered to, then the assertion of claims will be precluded.

## C. Warranty claim within the validity period of the warranty

If the defect is notified to Double Lux within the validity period of the warranty, Double Lux will be allowed at its discretion, to decide whether the defective Products or component parts should be repaired or replaced. To the extent that the defective Product is no longer available, Double Lux retains the right to replace the defective Product with a comparable Product, which is allowed to deviate from the original defective Product in terms of design and Product specifications to a limited extent. Defective Products or component parts become the legal property of Double Lux after their replacement has taken place. Transport and packaging costs accruing in the case of a warranty claim are borne by the purchaser. Accruing costs for de-installation of the defective Products or component parts of the Products as well as the installation of the new Products will not be assumed by Double Lux under the warranty.